



HAKUNA MATATA CHARTERS WEBSITE TERMS AND CONDITIONS

1. Right of Admission
2. Conditions of Payment
3. Cancellation
4. General

1. RIGHT OF ADMISSION

"Right of admission reserved and all passengers bear the sole risk of injury to their person or loss or damage to their property from whatsoever cause arising, and acknowledge that they waive and abandon any claim or claims which they may have against the owners, master or crew of the vessel arising from any cause whatsoever including the negligent action or omission of the owners master or crew of the vessel."

2. CONDITIONS OF PAYMENT

1. Charters must be booked for a minimum of 2 hours
2. A non-refundable deposit equal to 50% of the charter fee is required to secure your booking and is due at least Fourteen days prior to the event unless otherwise arranged.
3. Bookings will be treated as provisional until 50% deposit has been paid.
4. A provisional booking will only be kept for 2 days from the date of booking.
5. Full payment to be received at least 5 working days prior to the event unless otherwise arranged.
6. Payment not made within the agreed arrangement will be raised at 5% plus prime

3. CANCELLATION

1. A 100% cancellation fee will be levied if the charterer cancels the charter within 48 hrs of the charter or if there is a no show at the scheduled departure time.
2. The deposit of 50% is refundable if cancellation occurs one month prior to the event.
3. If charter is cancelled by us because the skipper deems it not safe for the charter to take place, a full refund will be made on the charter payment, extras will be the client's responsibility. (e.g.: catering and any other special arrangements made by the charterer or on behalf of the charterer).
4. HAKUNA MATATA CHARTERS will try to arrange an alternative as best it can, should the charter be cancelled for whatever reason by us and will not be held liable for any losses incurred by the charterer.

4. GENERAL

1. HAKUNA MATATA CHARTERS cannot be held liable for any damage to or loss of personal goods.
2. HAKUNA MATATA CHARTERS reserves the right to charge for pilferage or damage to the vessel and/or its equipment and instrumentation
3. All passengers, once aboard the vessel, fall under the direct authority of the Skipper and vessel owners and undertake to comply with any requests and/or instructions issued to them by such persons.
4. Passengers undertake, at all times, to respect the environment and will not intentionally pollute, damage or otherwise harm sea life and the surrounding environment.
5. Charter will be cancelled due to bad behaviour.
6. The Operator will be free from liability for failing to provide a service due to industrial action, unsuitable weather conditions, technical problems or other events beyond the Operator's reasonable control. Charters will go ahead regardless of weather conditions.
7. From time to time the information that is volunteered may be used by the HAKUNA MATATA CHARTERS for communication or marketing purposes. We do not share our email address data with third parties.

WEBSITE TERMS & CONDITIONS

1. Copyright
2. Website Content
3. Disclaimer
4. Governing Law

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